

Business analysis document

# Al Ittifaq Club tickets

the rope

#42S.W.ETT.001

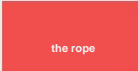
10.03.2024



Notice

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## 1. Table of changes

Changes	Version number	Origin	the date
	1.0	Damm El-Hayek	15/02/2024
	1.1	Damm El-Hayek	10/03/2024
Reflect meeting notes	1.2	Damm El-Hayek	22/04/2024

## 2. Introduction to the project

### 2.1 Overview of the project

The document aims to document the business features that are required to be added and the modifications to the existing features

that have been discussed with the stakeholders of the features in the Agreement Club.

## 3. Project scope

The project aims to provide an integrated electronic interface that enables the user to book tickets and manage the account, and also enables the system administrator to

Create matches, customize them, and view reports.

### .3.1 Linkage and integration

This section identifies the entities linking to the site to clarify and understand the purpose of each link and the data retrieved from each entity.

Purpose of linking	Systems	#
, ApplePay) Visa . Mada will be linked to the payment gateway (MasterCard,	Payment gateway	1
Confirmation of reservations and tickets will be received via email.	Email Email	2

### 3.2 User roles

This section identifies the users and understands their functional roles in the different parts and features of the system.

Functional characteristics	the definition	# User	
Put up a match Add edit categories Early booking offered Export tickets for free Create a season ticket Review reports of all kinds	The user responsible for managing all Sections in the platform	System administrator	1
ticket reservation	The user responsible for purchasing match tickets	2 User	

## 4. Business requirements

The business requirements for the project, and we explain the methodology on how to structure the requirements in **in this section, in the next.**

### 4.1 Objective of the document

A business requirements document is a document that contains a comprehensive analysis of the project's basic requirements, specifying the requirements received

This document describes the scope of the project and the specific results that will be achieved from the project.

### Methodology **.4.2**

Work is done on collecting requirements in several workshops and then documenting the requirements. The best practice is to collect the characteristics

As follows: User stories are grouped into sections, and sections are grouped into modules. The user story is

A short description that explains the user's need and the desired result. The section is a collection of works that collect stories

Users linked together. The unit is a group of related departments that have a common goal.

### .4.3 Document terminology

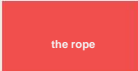
the definition	Term
A formal document describing a business overview and requirements requested by a client	Business requirements document
A group of related departments that have a common goal	Unit
Works that bring related user stories together	<b>a group of</b> Section
A short description that explains the users' needs and the desired outcome	User story

## 4.4 Project units

User stories	Section	Unit
User Story # 1.1.1 Book a ticket for a specific match User Story #1.1.2 Book a Season Ticket User Story #1.1.3 View my tickets User Story #1.1.4 Accept the ticket	1.1 Tickets	the tickets
User Story #2.1.1 Create an account User Story #2.1.2 Login User Story #2.1.3 Reset Password User Story #2.1.4 View profile User Story #2.1.5 Edit profile User Story #2.1.6 Logout	2.1 Account management	Account management
User Story #3.1.1 Create a match User Story #3.1.2 Introducing early booking User Story #3.1.3 Export free tickets User Story #3.1.4 Cancel sending ticket	3.1 Create a match	Stadium management
User Story #3.2.1 Season Pass Launch	3.2 Season tickets	
User Story 4.1.1# Review the sales report User Story 4.1.2# Review the attendance report	4.1 Reports	Reports

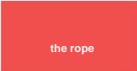
## 4.5 Description and user stories

<b>Title: Tickets</b>	
<b>Description:</b> The process includes the user booking tickets for a specific match or booking a season ticket	
<b>Unit sections:</b> • Section 1: Tickets	
<b>Main Users: The</b> user	



## Section #1.1

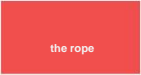
	the tickets	the address:
The process includes the user booking tickets for a specific match or booking a season ticket and viewing the reserved tickets		the goal:
User Stories: User Story#1 - Book a ticket for a specific match User Story#2 - Book a season ticket User Story#3 - View tickets User Story#4 - Accept the ticket User Story#5 - Submit a ticket User Story#6 - Cancel submit a ticket		



User Stories

User Story #1 - Book a ticket for a specific match

User Story # 1.1.1 Book a ticket for a specific match		Section #1.1
As a user I would like to be able to reserve a ticket for a specific match		
Web platform	the system	
User	User	
<p>- The user accesses the platform - The user reviews the upcoming matches - The user clicks on Book Tickets - The user enters the email if he has an account The user goes to the login form , and if it is a first-time login, the user goes to the new account creation form - Displaying the structure of the stadium for the user to choose the place in which he would like to book - The user clicks on the area in which he wants to book. If the match is in Dammam Stadium, the reservation will be made through the region. If the match is in Al-Ittifaq Hotel Stadium, the seat will be chosen by the user and he will confirm the reservation and the payment process. .</p>	Work confidential	
<p>- Display match details, such as timing, the two competing teams, and the place of play. - Providing multiple payment methods to complete the reservation process. - Providing an interactive map of the stadium showing the areas available for reservation and the reservation status in each area.</p>	Subtasks	
<p>1. The match for which the user wishes to book a ticket must be available for booking. 2. The area specified for reservation must be available for reservation and not fully booked. If the area is fully booked, the message "The area is not available" is displayed, and if a seat is not available in a specific area, the message "There are no available seats" is displayed. 3. An email will be received confirming the reservation process and informing him of receiving the ticket before the time specified by the system administrator, displaying the following data: - The reservation number - The name of the league - The name of the match (agreement and....) - The date and time of the match - The name of the stadium.</p>	Acceptance criteria	



Category and region - the price - Terms and conditions		
<b>Agree to the terms and conditions before proceeding to the payment page</b> <small>- The number of tickets for each category of tickets that can be purchased for each customer, depending on the number of tickets for each category of tickets that can be purchased for each customer</small> As determined by the system administrator	Restrictions	

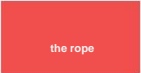
## User Story #2 - Booking a season ticket

User Story #1.1.2 Book a Season Ticket			
As a user I would like to be able to book a season ticket			
Web platform	the system		
User	User		
<ul style="list-style-type: none"> <li>- The user accesses the platform</li> <li>- The user clicks on Book your season ticket</li> <li>- The user enters the e-mail if he has an account</li> <li>The user is directed to the <a href="#">login form</a> if <u>this is the first time</u></li> <li>The user is taken to the <a href="#">new account creation form</a></li> <li>- The matches included in the season ticket are displayed with the prices of the available categories</li> <li><small>For reservations</small></li> <li>- The user selects the category he wants to reserve and completes the payment process</li> <li>- An email will be received confirming the reservation process and informing him of the receipt of the ticket</li> <li>For each match before the time specified by the system administrator</li> </ul>	Work confidential	Section # 1.1	
	Subtasks		
<ul style="list-style-type: none"> <li>1. If a seat is not available in a specific area, the message "Not Available" is displayed</li> <li>Seats available"</li> <li>2. An email will be received confirming the reservation process and informing him of the receipt of each ticket</li> <li>A match before the time specified by the system administrator</li> </ul>	Acceptance criteria		
<b>Agree to the terms and conditions before proceeding to the payment page</b>	Restrictions		

User Story #3 - View my tickets

User Story #1.1.3 View my tickets as the user	
I would like to be able to view my reserved tickets	
Web platform	the system
User	User
- The user logs in to the platform - The user clicks on My Tickets - The reserved tickets are displayed	Work confidential
	Subtasks
<p>1. If there are no tickets, the message "No Reservations" is displayed.</p> <p>2. If the user reserves a number of tickets in the same purchase process, the "View All Tickets" button appears. 3. The user can download the ticket as a PDF file. 4. If the ticket is displayed before The specified time for displaying the QR Code is set</p> <p>Display the following data: - Reservation number - League name - Match name (agreement and....) - Area color - Match date and time - Stadium name - The QR Code will be made available before the time specified by the manager</p> <p>System: External and internal gate and staircase. Class and region - row and seat - price - terms and conditions. If the ticket is displayed after the Code QR is available, the ticket will be displayed with the previous data with the Code QR available.</p>	Acceptance criteria
	Restrictions

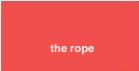
Section # 1.1



User Story#4 - Accept the ticket sent to my account

User Story #1.1.4 Accept the ticket	
As a user I would like to be able to accept the ticket sent to my account	
Web platform	the system
User	User
<ul style="list-style-type: none"> <li>- The user accesses the platform</li> <li>- The user logs in</li> <li>- The user clicks on My Tickets</li> <li>- The user clicks on the ticket sending/receiving record</li> <li>- The tickets sent to the user are displayed</li> </ul> <p>If the user wants to accept the ticket, the user clicks "Accept" option</p>	Work confidential
	Subtasks
<p>If the ticket is not accepted within 24 hours of sending it, a manager can</p> <p>The system transfers it to any other user and then it will not appear to the user the previous.</p>	Acceptance criteria
	Restrictions

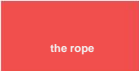
Section # 1.1



**User Story #5 - Sending a ticket to another account**

User Story #1.1.5 Submit a ticket	
As a user , I would like to be able to send a ticket to another account registered on the platform	
Web platform	the system
User	User
<ul style="list-style-type: none"> <li>- The user accesses the platform</li> <li>- The user logs in</li> <li>- The user clicks on My Tickets</li> <li>- The user clicks on Send</li> </ul> <p>- The user enters the user's email and clicks send</p>	Work confidential
	Subtasks
<p>If the ticket is not accepted, the user can transfer it to any user Last or cancel sending it, then it will not appear to the previous user.</p> <p>If the email entered is not linked to an account, a message is displayed Sorry, the email entered does not exist</p>	Acceptance criteria
	Restrictions

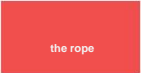
Section #  
1.1



User Story-6# Cancel sending a ticket

User Story #1.1.6 Cancel sending ticket	
As a user I would like to be able to cancel sending a ticket	
Web platform	the system
User	User
<ul style="list-style-type: none"> <li>- The user accesses the platform</li> <li>- The user logs in</li> <li>- The user clicks on My Tickets</li> <li>- The user clicks on the ticket sending/receiving record</li> <li>- Tickets sent by the user are displayed</li> <li>- The user clicks on Cancel Sending</li> </ul>	Work confidential
	Subtasks
<ul style="list-style-type: none"> <li>- The user can cancel sending the ticket in the "Waiting for Acceptance" status.</li> <li>- If you cancel sending the ticket, it will not appear to the previous user.</li> </ul> <p>you can cancel sending the ticket. A message appears to the user: "Are you sure In case of approval ("Ticket sending has been successfully cancelled")</p>	Acceptance criteria
	Restrictions

Section # 1.1



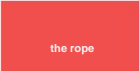
**Title: Account Management**

**Description: The group contains account management and profile management features**

**Unit sections: •**  
**Section 1: Account management**

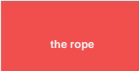
**Main Users: The user**

**Unit #2**



## Section #2.1

<p>Account management</p>	<p>the address:</p>
<p>The group contains account management and profile management features</p>	<p>the goal:</p>
<p>User Stories: User Story#1 - Create an account User Story#2 - Log in User Story#3 - Reset password User Story#4 - View profile User Story#5 - Update profile User Story#6 - Log out</p>	

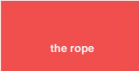


## User Stories

### User Story #1 - Create a new account

User Story #2.1.1	
As a user I would like to be able to create a new account	
Web platform ▾	the system
User ▾	User
- The user accesses the platform - The user clicks on create an account - The user first enters the email - The user enters the verification code sent to the email - The user fills out the <a href="#">account creation form</a>	Work confidential
	Subtasks
<p>1. The user can create a new account by filling out the creation form account.</p> <p>2. A verification code is sent to the email. 3. If a previous email has been entered, the message "Email is already registered" will appear.</p>	Acceptance criteria
	Restrictions

Section # 2.1



Account creation form			Model name	
User			User	
Notes	Field required?	Field type	# Field name	
<p>The user must enter the correct email format.</p> <p>If an incorrect formula is entered, a warning message will appear to the user</p> <p>Platform "Invalid email address, correct format</p> <p>"example@example</p> <p>The mechanism for verifying the authenticity of the email will be to check the presence of the email</p> <p>Entry text before and after the @ sign</p>	Yes	Email	Email	1
	Yes	numbers	verification code	2

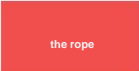
Account creation form			Model name	
User			User	
Notes	Field required?	Field type	# Field name	
<p>- The user must enter at least one letter.</p> <p>If no letter is entered, the user will be alerted</p> <p>Platform "Please enter at least one letter."</p>	Yes	text	Full name	1
International numbers are accepted if the service provider supports messaging	Yes	numbers	Mobile number	2
(male/female)	Yes	Drop list	Sex	3
	Yes	history	Date of birth	4
	Yes	Drop list	Nationality	5
	Yes	Drop list	Country of residence	6
	Yes	Drop list	The city	7
<p>Standard requirements for a secure password:</p> <p>At least one uppercase letter, at least one lowercase letter</p> <p>At least one symbol, at least one number</p> <p>At least 6 boxes</p>	Yes	text	Password	8

Standard conditions for a secure password, identical to the password: If the two words do not match, the following message appears "Password does not match"	Yes	text	Confirm password	9
	Yes	button	construction	10

### User Story 2# -Log in

User Story 2.1.2#Log in	
As a user I would like to be able to log in to my account	
Web platform	the system
User	User
<ol style="list-style-type: none"> <li>The user accesses the platform</li> <li>The user clicks on login</li> <li>The user enters the email</li> <li>The user fills out the login form</li> </ol>	Work confidential
	Subtasks
<ol style="list-style-type: none"> <li>Login form</li> <li>Transferring the user to the matches page if the login process is successful.</li> <li>If the login process fails, a user alert message will be displayed "Email address or password is incorrect"</li> </ol>	Acceptance criteria
There is none	Restrictions

Section # 2.1

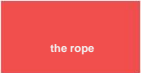


Login form			Model name	
User			User	
Notes	field Optimal?	Field type	Field name	#
You must enter the email address with which you registered It must contain )@( and contain ) . (	Yes	text	Email	1
Standard requirements for a secure password: 8 characters and at least one letter and a number Grow up	Yes	text	Password	2
	Yes		sign in	3

User Story #3 - Reset password

User Story 2.1.3# Change password	
As a user, I would like to be able to reset my account password in case I forget it.	
Web platform	the system
User	User
<ol style="list-style-type: none"> <li>The system displays the login page to the user</li> <li>The user clicks on reset password</li> <li>The system displays a screen to specify the user's email</li> <li>The user writes his email and clicks Confirm</li> <li>The system verifies the validity of the email and sends a link to return it Set password</li> <li>The user opens the password reset link</li> <li>The user selects the new password and confirms it by filling in <a href="#">New password creation form.</a></li> </ol>	Work confidential
There is none	Subtasks
<ol style="list-style-type: none"> <li>The user can recover the password for his account if he forgets it via email Email address to.</li> <li>The user receives an email containing a link to reset the password</li> <li>The user is directed to the login page after completing the process</li> </ol>	Acceptance criteria
	Restrictions

Section #  
2.1



Password reset form			Model name	
			User	
			User	
Notes	field Optimal?	Field type	Field name	#
Standard requirements for a secure password: At least one uppercase letter, at least one lowercase letter At least one symbol, at least one number At least 6 boxes	Yes	text	New password	2
Standard conditions for a secure password, identical to the password: If the two words do not match, the following message appears: "Password does not match."	Yes	text	3 Confirm the new password	
	Yes	button	keep	4

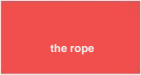
## User Story #4 - View profile

User Story 2.1.4# View profile		Section # 2.1
As a user I would like to view profile to view personal account information.		
Web platform	the system	
User	User	
1. Log in to the platform 2. Go to the personal file	Work confidential	
Change password	Subtasks	
1. View the personal file data last updated after navigating to the page. 2. The following details are displayed (name, mobile number, email)	Acceptance criteria	
There is none	Restrictions	

User Story #5 - Edit profile

User Story 2.1.5# Edit profile	
As a user, I would like to edit my profile to update my personal account information	
Web platform	the system
User	User
<ol style="list-style-type: none"> <li>1. Log in to the platform</li> <li>2. Go to "Personal File".</li> <li>3. <del>Modify personal file data</del></li> <li>4. Save the modifications</li> </ol>	Work confidential
There is none	Subtasks
<ol style="list-style-type: none"> <li>1. Previous data appears before modification.</li> <li>2. Confirm that the data is saved</li> <li>3. Update data after saving.</li> <li>4. A warning message appears after saving the modification, "The changes have been saved successfully."</li> <li>5. If the phone number is changed, the system sends the user a text message containing: A temporary code (otp) consisting of 4 digits</li> </ol>	Acceptance criteria
There is none	Restrictions

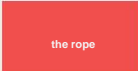
Section # 2.1



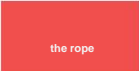
Personal file data modification form				Model name
				User
Notes	field Optimal?	Field type	#	Field name
- The user must enter at least one letter. If no letter is entered, the user will be alerted Platform "Please enter at least one letter."	Yes	text		Full name 1
International numbers are accepted	Yes	numbers		Mobile number 2
	Yes	text		Date of birth 3
	Yes	Drop list		Nationality 4
	Yes	Drop list		Country of residence 5
	Yes	Drop list		The city 6
	Yes	button		keep 7

User Story #6 - Log out

User Story 2.1#Log out		Section # 2.1
User I would like to log out to end the session and log out of the account. <sup>K</sup>		
Web platform	the system	
User	User	
Choose the log out option	Work confidential	
You are automatically logged out after 30 minutes of inactivity the account.	Subtasks	
The user is transferred to the login page after the session ends	Acceptance criteria	
There is none	Restrictions	

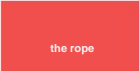


<b>Title:</b> Stadium Management	<h1>Unit #3</h1>
<b>Description:</b> Includes stadium management operations	
<b>Module sections:</b> • Section 1: Create a match • Section 2: Season tickets	
<b>Main users:</b> System administrator ▾	



### Section #3.1

<b>Create a match section</b>	<b>the address:</b>
<b>The group contains features for creating and customizing a match</b>	<b>the goal:</b>
<b>User Stories: User Story #1 - Create a match</b> <b>User Story #2 - Introducing early booking</b> <b>User Story #3 - Export free tickets</b> <b>User Story #4 - Cancel sending ticket</b>	



## User stories

### User Story #1 - Create a match

User Story #3.1.1		Section #3.1
As a system administrator I would like to be able to create a new match		
Web platform	the system	
System administrator	User	
- The user logs in to the platform - The user goes to the matches, chooses to create a new match - Fills out the create a match form	Work confidential	
	Subtasks	
<p>1. If the match is in Dammam Stadium, the reservation method is chosen by region only, and if it is in Al-Ettifaq Stadium, the reservation method is chosen by region and seat.</p> <p>2. If the information is verified, the match will be created successfully. 3. The user can create a match without early booking. 4. An email is sent to individual customers to notify them of the possibility of early booking. 5. The terms and conditions are displayed in the form and the user can amend</p> <p>on her</p> <p>6. The terms and conditions are displayed on the customer's booking page and in the ticket</p>	Acceptance criteria	
	Restrictions	

Match creation form				Model name
				User
				System administrator
Notes	field Optimal y	Field type	#	Field name
Yes, the stadium is selected (Dammam Stadium - Al-Ettifaq Stadium)	Yes	Drop list		The stadium
Match data				
If the user chooses, the match is offered	Yes	Checkbox		Sale offer 1
At least 3 characters and 150 characters at most	Yes	text		The name of the other team 3
- Image size must be 20 MB PNG , JPG , JPEG -	Yes	picture		The other team's logo 4
- Display a calendar and the user chooses the day of the match - The match date must be today's date or greater	Yes	history		Match date 5
- MM:HH	Yes	Time		Match time 6
- MM:HH	the	Time		7 Gate opening time
The time is chosen at least one hour before the start of the match and at most before 24 hours	Yes	Time		Qr availability time code 8
- The user can choose from the existing list or add a new classification (Roshen League, AFC Champions Qualifiers, ....)	Yes	Drop list		Match classification 9
- Image size must be 20 MB PNG , JPG , JPEG -	Yes	picture		Presentation image of the match 10
At least one ticket or more	Yes	numbers		Number of tickets allowed for each user 11
	the	Checkbox		Notice to users via e-mail
Customize categories				

- Accepts letters only At least 3 characters and maximum 150 characters - More than one category can be added	Yes	text	Category name	12
- Accepts numbers only A price is specified for each added category	Yes	numbers	Category price	13
- The user can choose the areas belonging to the specific category - At least one area must be selected	Yes	Drop list	Regions	14
At least one ticket or more	Yes	numbers	15 number of tickets for each category	
		Drop list	Color of the area	16
Early booking				
- The file must be in xlsx format in a specific format that is provided	the	file	file	17
- Display a calendar and the user chooses the date - The date must be today's date or greater	Yes	history	Booking availability date Early	18
- MM:HH	Yes	Time	Booking availability time Early	19
- Display a calendar and the user chooses the date - The date must be today's date or greater	Yes	history	Booking end date Early	20
- MM:HH	Yes	Time	Booking closing time Early	21
	the	Checkbox	Notifying users via email	22
Terms and conditions				
- Accepts Arabic letters only	Yes	p n	Terms and conditions In the arabic language	23
- Accepts English letters only	Yes	p n	Terms and conditions In English	24
	Yes	buttons	construction	25

User Story #2 - Show details of a specific match

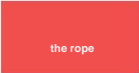
User Story #3.1.1	
As a system administrator I would like to be able to view details of a specific match	
Web platform	the system
System administrator	User
- The user logs in to the platform - The user moves to the matches - The user clicks on a specific match - The match details are displayed	Work confidential
	Subtasks
<p>1. A special section containing the match details is displayed, and the match data can be modified.</p> <p>2. A section for exporting tickets is displayed where the user can export tickets the tickets</p> <p>3. A special part of the record of sending tickets to an account registered on the platform is displayed With their status (Awaiting Acceptance/ Accepted). 4. The attendance report for each match is displayed and contains:</p> <p>The total number of attendees for the match is displayed, the total number of attendees in each match region</p> <p>The total number of attendees according to the categories added to each match. A table is displayed containing the following data: - Email - Reservation number - Match date - Ticket reading time - Ticket reader - You can search by reservation number or name of the ticket reader - The report can be exported in xlsx format</p>	Acceptance criteria
	Restrictions

Section 3.1

User Story #3 - Early booking management

User Story #3.1.3	
As a system administrator I would like to be able to manage early booking for a specific match	
Web platform	the system
System administrator	User
<ul style="list-style-type: none"> <li>- The user logs in to the platform</li> <li><u>Secret Action 1: By creating a new match</u></li> <li>Working Secret 2:</li> <li>Moving on to matches</li> <li>- Click on modify the match</li> <li>- Complete the information for the early booking part</li> </ul>	Work confidential
	Subtasks
	Acceptance criteria
	Restrictions

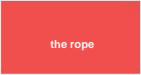
Section # 3.1



User Story #4 - Export free tickets

User Story #3.1.4	
As a system administrator I would like to be able to export free tickets	
Web platform	the system
System administrator	User
<p>- The user logs in to the platform - The user clicks on matches - The user selects the match - The user clicks on Export tickets - The stadium structure is displayed for the user to choose the place he wants to book in - The user clicks on the area in which he wants to book, if the area is Available The seat is selected by the user or the region only as specified by the system administrator - The user clicks on Export - The export option is available for each ticket through three options: - Download the tickets in PDF - Send them to a specific email in PDF file format - Send them to an account Registered on the platform by entering the user's email and pressing send</p>	Work confidential
	Subtasks
<p>1. The user can reserve tickets before or after showing the match to users. 2. If the ticket is downloaded or sent, the QR Code is displayed in it. 3. If the email entered is not linked to an account, a message is displayed: Sorry, the email entered does not exist. 4. If the ticket is sent to a registered account, the ticket is saved in a record</p>	Acceptance criteria
	Restrictions

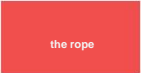
Section #3.1



User Story #5 - Cancel sending ticket

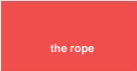
User Story #3.1.5	
As a system administrator I would like to be able to unsubmit a ticket for one account and send it to another account	
Web platform	the system
System administrator	User
<ul style="list-style-type: none"> <li>- The user logs in to the platform</li> <li>- The user clicks on the matches</li> <li>- The user selects the match</li> <li>- The user clicks on the ticket sending record</li> <li>- Tickets sent to a specific account are displayed with their status (Awaiting acceptance/accepted)</li> <li>"Submit" option is available If the ticket status is "Awaiting Acceptance," the "for another account"</li> <li>- The user clicks on "Send to another account"</li> <li>- The user enters the new email and clicks send</li> </ul>	Work confidential
	Subtasks
<ol style="list-style-type: none"> <li>1. If the user does not accept the ticket within 24 hours, it will be made available to the system administrator Send it to another account</li> <li>2. If the entered email is not linked to an account, a message is displayed Sorry, the email entered does not exist</li> </ol>	Acceptance criteria
	Restrictions

Section # 3.1



### Section #3.2

<b>Season tickets</b>		<b>the address:</b>
<b>The group contains features for creating a season ticket</b>		<b>the goal:</b>
<b>User Stories: User Story #1 - Creating the Season Pass</b>		



## User stories

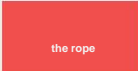
### User Story #1 - Creating a Season Pass

User Story #3.2.1	
As a system administrator I would like to be able to create a season ticket	
Web platform	the system
System administrator	User
<ul style="list-style-type: none"> <li>- The user logs in to the platform</li> <li>- Create a season ticket</li> <li>- The user selects the matches included in the ticket</li> <li>- The user customizes the categories and areas available for reservation</li> <li>- The user writes the terms and conditions for seasonal tickets</li> <li>- The user clicks on Create</li> </ul>	Work confidential
	Subtasks
1. The matches included in the ticket must be specified (for Al-Ettifa Stadium only). 2. The number of tickets must be determined for each category	Acceptance criteria
Closing of ticket reservations before matches: Season ticket reservations must be closed before The start of the first included match must take no less than 48 hours.	Restrictions

 Section  
 #  
 3.2

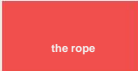
Season ticket creation form				Model name
				User
				System administrator
Notes	field Optimal y	Field type	#	Field name
The matches included in the ticket are selected	Yes	Drop list		Matches 1
- Accepts letters and numbers At least 3 characters and maximum 150 characters - More than one category can be added	Yes	text		Category name 2
- Accepts numbers only A price is specified for each added category	Yes	numbers		Category price 3
- The user can choose the areas belonging to the specific category - At least one area must be selected	Yes	Drop list		Regions 4
Minimum 1	Yes	numbers		5 number of tickets for each category
- Accepts Arabic letters only	Yes	p n		Terms and conditions In the arabic language 6
- Accepts English letters only	Yes	p n		Terms and conditions In English 7
	Yes	buttons		construction 8

<b>Title: Reports</b>	<b>Unit #4</b>
<b>Description: Includes reviewing sales and attendance reports</b>	
<b>Unit sections:</b> • <b>Section 1: Review of reports</b>	
<b>Main users: System administrator</b>	



## Section #4.1

<b>Review reports</b>	<b>the address:</b>
<b>The group contains the ability to review reports by the system administrator</b>	<b>the goal:</b>
<b>User Stories: User Story #1 - Review statistics User Story #2 - Review sales reports User Story #3 - Review attendance reports</b>	

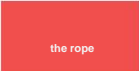


## User Stories

### User Story #1 - Review statistics

User Story #4.1.1	
As a system administrator I would like to be able to view statistics	
Web platform	the system
System administrator	User
- The user logs in to the platform - The user clicks on Reports - The system displays statistics	Work confidential
	Subtasks
1. The statistics part contains: - - Number of tickets sold - Total sales - Total number of attendees - Number of tickets issued - Number of tickets sent 2. Can be filtered by date (from - to)	Acceptance criteria
	Restrictions

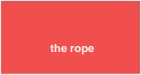
Section #4.1



User Story #2 - Review and export sales reports

User Story #4.1.2	
As a system administrator I would like to be able to view and export sales reports	
Web platform	the system
System administrator	User
<ul style="list-style-type: none"> <li>- The user logs in to the platform</li> <li>- The user clicks on Reports</li> <li>- The user selects sales reports</li> <li>- Sales reports are displayed</li> </ul>	Work confidential
	Subtasks
<p>3. Sales reports are presented with the following data:</p> <ul style="list-style-type: none"> <li>- Name</li> <li>Email</li> <li>-Sex</li> <li>- Date of birth</li> <li>- Nationality</li> <li>The city</li> <li>Match</li> <li>- Number of tickets</li> <li>Category</li> <li>Amount</li> <li>- Payment method</li> <li>- Date and time of purchase</li> </ul> <p>4. You can filter by date of birth, date and time of purchase (from - to), gender, , payment method, Nationality category, city, 5. The user can search by name and email.</p> <p>6. The report can be exported in xlsx format</p>	Acceptance criteria
	Restrictions

Section # 4.1



User Story #3 - View and export attendance reports

User Story #4.1.3		Section # 4.1
As a system administrator I would like to be able to view and export attendance reports		
Web platform	the system	
System administrator	User	
<ul style="list-style-type: none"> <li>- The user logs in to the platform</li> <li>- The user clicks on Reports</li> <li>- The user selects attendance reports</li> <li>- Attendance reports are displayed to the user</li> </ul>	Work confidential	
	Subtasks	
<p>1. Attendance reports are displayed with the following data:</p> <ul style="list-style-type: none"> <li>Match                             <ul style="list-style-type: none"> <li>- Email                                     <ul style="list-style-type: none"> <li>- Reservation number</li> <li>- Date of the match</li> </ul> </li> <li>- Timing of reading the ticket</li> <li>- Ticket reader</li> </ul> </li> <li>2. Can be filtered by date (from - to)</li> <li>3. The user can search by email and the name of the ticket reader</li> <li>4. The report can be exported in xlsx format</li> </ul>	Acceptance criteria	
	Restrictions	

